



## What happens when.....?

Either trailer leaves residence looking like this?



## SNC27

Failure to Transport all HG&E inside the van.

A 2 point penalty

Let's do what we can to eliminate needless penalties!



"Nobody will ever know, it's going into SIT", "The customer didn't want an overflow", are just some of the excuses that we have heard.

This turns into an automatic non-compliance penalty that we have no leg to stand on to file a successful appeal. Not to mention that everything on the tailgate will turn into a claim that will be 100% charged back to the offending parties.

**Best Business Practices** - When you are faced with this situation, *(or possible situation)*, reach out as soon as possible to Atlas Canada Operations and ask how they want this handled.

Understand that this is an Atlas Canada registered shipment. **DO NOT load the tailgate!** 

Share your challenge with them and ask them what can, or should be done.

the power of Communication!